

Consultation Outcomes: Professional Standards Policies

In February 2022, the Chiropractic Board (the Board) published a consultation document proposing a suite of professional standard policies for Complaints, Disciplinary and Fitness to Practice (health) notifications.

Consultation Overview

Consultation respondents were asked to provide their feedback via email. The following questions were put to the profession for consideration:

1. Do you agree with the draft policies?
2. Do you believe there are other considerations to be made in respect of the draft policies?
3. Do you have any other comments you would like to make?

Two practitioners, ACC and NZCA provided comments.

Results

Fitness to practice (health) policy:

- There were no suggested changes.

Complaints policy:

- No general comments were made regarding this policy.
- Clause 22 should include informing ACC via email

Competency review policy:

- Requested definition for “complaint” to be included.
- Requested for hyperlinks to HPCA sections where and as mentioned throughout the document.
- Asked for clarification regarding oversight versus supervision
- One question was asked if it was fair for the practitioner to be responsible for the ongoing costs of a competency programme.

Board decision

Hyperlinks and the definition for complaints were included where appropriate, and a reference to the Board’s supervision policy was included to clarify oversight versus supervision.

The Board pays for all costs associated with a competence review; however, the ongoing costs associated with a competence programme as a result of a competency review are met by the practitioner.

The Board approved to adopt these policies.